



MoDOT PERFORMANCE HIGHLIGHTS

SAFETY


5% 
FEWER
 ROADWAY FATALITIES
 THAN LAST YEAR




16.4% 
FEWER
 EMPLOYEE-RECORDABLE
 INCIDENTS

 **87%**
 SEAT BELT USE
 IN 2023

SERVICE

 **78%**
 CUSTOMERS
 SATISFIED
 WITH MODOT
 CUSTOMER
 SERVICE


 **5.02%**
 INCREASE IN
 SOCIAL MEDIA
 FOLLOWERS

 RUSH
 HOUR
 TRAVEL TIMES
 KC:  **3.1%**
 SL:  **-0.1%**

 **97%**
 PROJECTS
 COMPLETED
 ON TIME

STABILITY

 **15.02%**
 EMPLOYEE
 TURNOVER
 PROJECTED FOR FY24

 **89.2%**
 MAJOR
 HIGHWAYS
 IN GOOD
 CONDITION

 **804**
 BRIDGES
 IN POOR
 CONDITION